

Rina Hasnat

From: Richard [REDACTED]@gmail.com>
Sent: 23 June 2016 23:17
To: Silvia Lualdi
Cc: Rina Hasnat; Sylvie Didykova; [REDACTED]
Subject: Testimonial clause for Hadleigh Residential

'I can attest that Hadleigh Residential is a superlative established estate agents that is customer service driven which is reflected in how the company is structured with expertise in key North London leading post code areas. From my initial interest doing research for a studio flat in a defined area of Belsize Park / Hampstead I approached many estate agents letting departments. Only the email and voicemail follow up from Ms. Lualdi confirmed to me that Hadleigh Residential was the company I could work with. Clear, concise, professional and transparent communication was on-going and succinct. This was excellent as the business relationship was secured which allowed Ms. Hasnat to prepare the detailed administrative tenancy lease contract and all to be in place for great collaborative understandings for my move in. Ms. Hasnat is very detailed and organized. Ms. Didykova, as the Property Manager has a tough job dealing with maintenance matters. She 'walks her talk' and you will not find a better Property Manager who clearly works hard and has great relations with Hadleigh's suppliers / vendors. I have been in a service business for 26 years with significant experience on a global level. Regardless of your nationality and your property needs / budget you will be treated with respect, attention and expertise.'

Richard [REDACTED]
June 23, 2016

Sent from my iPad